LOCATIONS

Project NOW Main Office
418 19th Street, Rock Island (309) 793-6391

Head Start
499 27th Street, East Moline (309) 792-4555
109 S Elm Street, Kewanee (309) 852-4346
305 NW 7th Street, Aledo (309) 582-3668

Good Things NOW Stores
2000 3rd Avenue, Rock Island (309) 793-6353
6605 SW 3rd Street, Aledo (309) 582-3244

Rock Island County Senior Center
2221 11th Street, Rock Island (309) 788-6335

Outreach Offices
711 4th Avenue, Moline (309) 764-8092
207 W 2nd Street, Kewanee (309) 852-4565
605 1/2 SW 3rd Street, Aledo (309) 582-2644

www.projectnow.org

Annual Report 2010

STRENGTHENING COMMUNITIES
The 2011 budget includes funding. Budget items include: Services/Personnel; In-House Services; Equipment/Supplies; and Support Services. The most recent federal review brought a Blue Certificate for no findings.

The Governor of Illinois chose Project NOW's Head Start as a Center of Excellence! The most recent federal review brought a Blue Certificate for no findings.

We transported 348 children to their Head Start classrooms. Over 30% of children spoke a language other than English in their homes. ARRA dollars paid for all the college courses classroom staff took toward completing their Bachelor degrees.

**MEDICAL/DENTAL EXAMS**
- 100% received medical exams; and immunizations were up to date by year end.
- 98.6% received dental exams, and had their own dentist by the time they left the program.
- Of the age-eligible children 100% successfully transitioned into Kindergarten.

**VOLUNTEERS**
- 464 Head Start parents volunteered, 167 fathers or father-figures.

The Governor of Illinois chose Project NOW's Head Start as a Center of Excellence! The most recent federal review brought a Blue Certificate for no findings.

The 2010 Head Start Program utilized $2.87 Million of public funding and $655,000 of private funding. The 2011 budget includes $3.4 Million in public & private funding. Budget items include: Services/Personnel; In-Kind, Cost Allocations, Occupancy Cost, Nutrition/Food, Child Travel, Supplies, Furniture/Equipment/Vehicles, Other Child Costs, Staff Travel and Parent Services.

**WEATHERIZATION**

Project NOW's ability to Weatherize homes across our 3 county area was greatly impacted by ARRA over the past year. With an influx of funding, the number of staff and contractors more than doubled to weatherize more homes than ever before!

An additional 260 homes were weatherized due to ARRA funding for a total of 419 homes Weatherized over the past year.

"Thank you so much for the weatherization program. We are enjoying the new furnace and much warmer house. Thank you a million times!!"

**HOMEBUYER & HOME REHABILITATION PROGRAMS**
- Home Buyer Seminars - 157 individuals
- Foreclosure prevention counseling - 36 individuals
- Pre-purchase homebuyer counseling - 35 homebuyers
- Homebuyer with Rehab - 11 homes completed
- Single family rehab - (SFOOR) - 5 homes completed
- ADDI Homebuyer Assistance - 4 homebuyers
- 67 homes received health & safety Small Home Repairs through ARRA Funding

**AFFORDABLE HOUSING RENTALS**
- 91 units of affordable housing were made available to families and individuals.
- 102 families representing 234 individuals were housed throughout the year.
The Community Services Division helps thousands of Customers to manage their basic needs while they move towards increased self-sufficiency. In 2010 we provided Outreach services to 19,347 individuals across 8,849 households.

**BASIC NEEDS**
- Rent & Deposit Assistance - 341 Households, 209 of these were funded through ARRA’s Homeless Prevention & Rapid Re-house Program.
- 767 families in crisis were helped with emergency needs including 145 families helped with emergency medical and dental needs.

"Thank You from the bottom of my heart...Repairing my car was my Life Line."

ARRA funds helped Local Food Pantries with $50,000 in Food Costs to feed 16,000 households. 1,801 of these households came to Project NOW for their food pantry voucher. 65 individuals pursued their dreams of higher learning with CSBG Scholarships ranging from $500–$1,500.

**FARMER MARKET COUPONS**! A great ARRA success story was the 1,591 households (2,756 individuals) who used 2,300 coupon booklets to purchase $67,000 of fresh food at local Farmer’s Markets.

**UTILITY ASSISTANCE**
- 9,867 homes were more livable because of LIHEAP heating/cooling assistance.
- 216 homes received MidAmerican or Ameren Utility Assistance.
- 577 homes had help to get their utilities reconnected.
- 38 homes received Emergency Furnace Repair/Replacement.

**HOMELESS SERVICES** provides outreach, housing and intensive case management to Families, Youth and Single Women.
- Transitional Housing - 38 Households/101 persons w/15,278 nights of shelter.
- Supportive Housing Case Management - 28 households.
- Homeless Outreach - 960 Households.

**TRENGTHEN COMMUNITIES BY HELPING PEOPLE HELP THEMSELVES AND ONE ANOTHER in 2010!**

<table>
<thead>
<tr>
<th>Margaret Alexander</th>
<th>Charles Box</th>
<th>Darlene Swinn</th>
<th>John Brandtner</th>
<th>Jessie Lisle</th>
<th>James Guidry</th>
</tr>
</thead>
</table>

The Rock Island County Senior Center offers a variety of services designed to help persons aged 60 and over live independently in their own homes.

**TRANSPORTATION**
- 8,451 units of door-to-door transportation provided to 567 Seniors in Rock Island and Mercer counties.
- RIDE THE RIM! Project NOW expanded into Rural Transportation throughout rural Rock Island and Mercer Counties. 672 rides helped 91 individuals get to the destination of their choice.

**MEALS**
- 47,839 Congregate Meals helped 1,085 seniors eat more nutritionally.
- 66,063 Home-Delivered Meals helped 683 seniors live independently; with an additional 4,880 meals helping 39 especially frail seniors and disabled persons.

419 Seniors received 12,555 meals as a direct result of ARRA.

"...we don’t know where we would be without your meal and transportation service. Thank you for caring, it means the world to us."

**OUTREACH SERVICES**
- 924 Seniors received 1,326 units of Outreach Services.
- 1,678 Seniors received 3,228 units of Information and Assistance.
- 466 Seniors were provided with 1,010 units of Health Promotion.
- 787 Circuit Breaker online application were filled out and submitted for Seniors.
- 600 seniors received coupon booklets for a total of $18,000 to purchase fresh food through local Farmer’s Markets.

"I personally wanted to Thank You, the Board of Directors, and the staff of Project NOW for selecting me as a recipient for the Community Block Grant. This award is going to extremely help me to further my education. The staff of Project NOW has been so wonderful to me, and I am very appreciative of you..."
## Audited Financials for Year Ending 06/30/10

### Revenue

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Federal</td>
<td>$11,576,794</td>
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<tr>
<td>State</td>
<td>$2,094,191</td>
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<tr>
<td>Local</td>
<td>$171,208</td>
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<tr>
<td>Project Income, Donations &amp; Other</td>
<td>$904,726</td>
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<tr>
<td>In-kind</td>
<td>$257,513</td>
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<td><strong>Total Revenue</strong></td>
<td><strong>$15,004,432</strong></td>
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### Expenses

<table>
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<tr>
<th>Category</th>
<th>Amount</th>
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<tbody>
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<td>Utility Assistance</td>
<td>$4,738,855</td>
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<tr>
<td>Head Start</td>
<td>$3,134,006</td>
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<tr>
<td>Weatherization</td>
<td>$2,513,883</td>
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<td>Outreach</td>
<td>$1,612,605</td>
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<td>Senior Services</td>
<td>$1,117,779</td>
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<td>Housing</td>
<td>$682,881</td>
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<tr>
<td>Transitional Housing</td>
<td>$555,900</td>
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<tr>
<td>Property rentals &amp; unrestricted activities</td>
<td>$511,103</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$14,867,012</strong></td>
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Project NOW’s 2010 Audit had a clean opinion with no material findings.

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### FROM THE EXECUTIVE DIRECTOR

There is a story to tell here and it is about “STRENGTHENING COMMUNITIES” over the past year, thanks in part to the tremendous impact of the American Recovery and Reinvestment Act.

Project NOW was involved first hand in strengthening this 3 county area by weatherizing homes in record numbers, providing coupons for fresh food from local Farmer’s Markets, supporting students with Scholarships and Food Pantries with funds to buy food, rapidly rehousing the homeless, helping hundreds to keep from becoming homeless by helping them with housing costs and meeting thousands of demands for basic household needs.

The direct financial benefit to local businesses was as strong as the impact to our customers. Dozens of businesses have worked with us for the first time, including Landlords, Farmer Market Vendors, Construction Contractors, Colleges and Trade Schools, Healthcare Providers, Utility Companies and Auto Repair Shops, to name a few. This gave rise to a significant number of new jobs created by these businesses.

Our neighbors are strengthened, our businesses are strengthened, our communities are strengthened!

On behalf of Project NOW’s Board and Staff, it is our honor to be a part of...

**STRENGTHENING COMMUNITIES!**

Maureen “Mo” Hart  
Executive Director

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### SMALL BUSINESS LOANS!

Project NOW is committed to Economic Development and this has resulted in 5 Small Business Loans totaling $125,000 over the past year. We have educated an additional 18 people who graduated from our 10 week Self-Employment Training series.