



Project NOW Board of Directors 2012



Diana Polk, Darlene Swim, Tim Wells, Cecelia Bailey, Nick Camlin, Dale Harmon, Bob Hepner, Cathy Bizarri, Linda Work, Jessie Lisle

John Brandmeyer, Roseann Cervantes, Clarence Darrow, Margaret Alexander, Jeff McWhorter

Audited Financials for Year Ending 06/30/12

Revenue	
Federal	\$ 9,811,995
State	\$ 1,360,638
Local	\$ 236,952
Project Income, Donations & Other	\$ 832,349
In-kind	\$ 206,011
Total Revenue	\$ 12,447,945
Expenses	
Utility Assistance	\$ 4,174,836
Head Start	\$ 2,780,186
Weatherization	\$ 1,744,315
Outreach	\$ 782,402
Senior Services	\$ 1,208,863
Housing	\$ 608,596
Transitional Housing	\$ 558,113
Property Rentals & Unrestricted Activities	\$ 622,693
Total Expenses	\$ 12,480,004

Project NOW received an unqualified audit opinion with no audit findings.

\$1,436,000 of the above expenditures were made possible by ARRA Funding.



**2012 Family of Distinction
The Tina Cespedes Family**

Tina Cespedes is a single mother with 2 sons working full time at an area hospital. In August 2011, Tina's medical issues made her unable to work. She had exhausted all resources and reached out to Project NOW for help. Tina enrolled in Project NOW's Family & Community Development (FCD) Program, which provided case management and assistance with immediate needs. With this help, Tina was able to focus on her health and returned to work in January 2012. She completed the FCD program in February 2012, and knows that Project NOW is available to help her in the future if needed.

Congratulations to Tina for her courage, determination, and success!

FROM THE EXECUTIVE DIRECTOR



The road that leads our customers to Project NOW is not recommended in travel guides. People do not look to their future and say, "Oh, I'd like to be broke, with nowhere to turn and get to go and ask for whatever help may be available." That is not where individuals and families care to be.

Our customers find themselves in situations that challenge their sense of self-worth. Because of this, Project NOW focuses on *Protecting their Human Dignity*. We highlight dignity in our vision and embrace it as one of our five core values. We firmly hold that what distinguishes mere service delivery from social change is the recognition of the intrinsic worth of each customer.

Protecting Human Dignity starts with the individual, extends to one another and ultimately defines the world in which we live.

Thank you for being a part of Community Action.

Maureen Hart
Maureen "Mo" Hart
Executive Director

Our Vision

We envision the whole community
Working hand in hand to meet human needs,
Protect human dignity and restore hope.

Service **Dignity** Integrity Community Hope

Pre-Sort Standard
U.S. Postage
PAID
Rock Island, IL
Permit No. 245

Project NOW
Community Action Agency

418 19th Street
PO Box 3970
Rock Island IL 61204-3970

Project NOW Offers
PUBLIC TRANSPORTATION

Open to general public ridership, we offer urban and rural transportation in Rock Island & Mercer Counties!

Call us toll free at:
1-800-788-6308 & find out how to RIDE THE RIM!!!

Wheelchair Accessible Vehicles Available

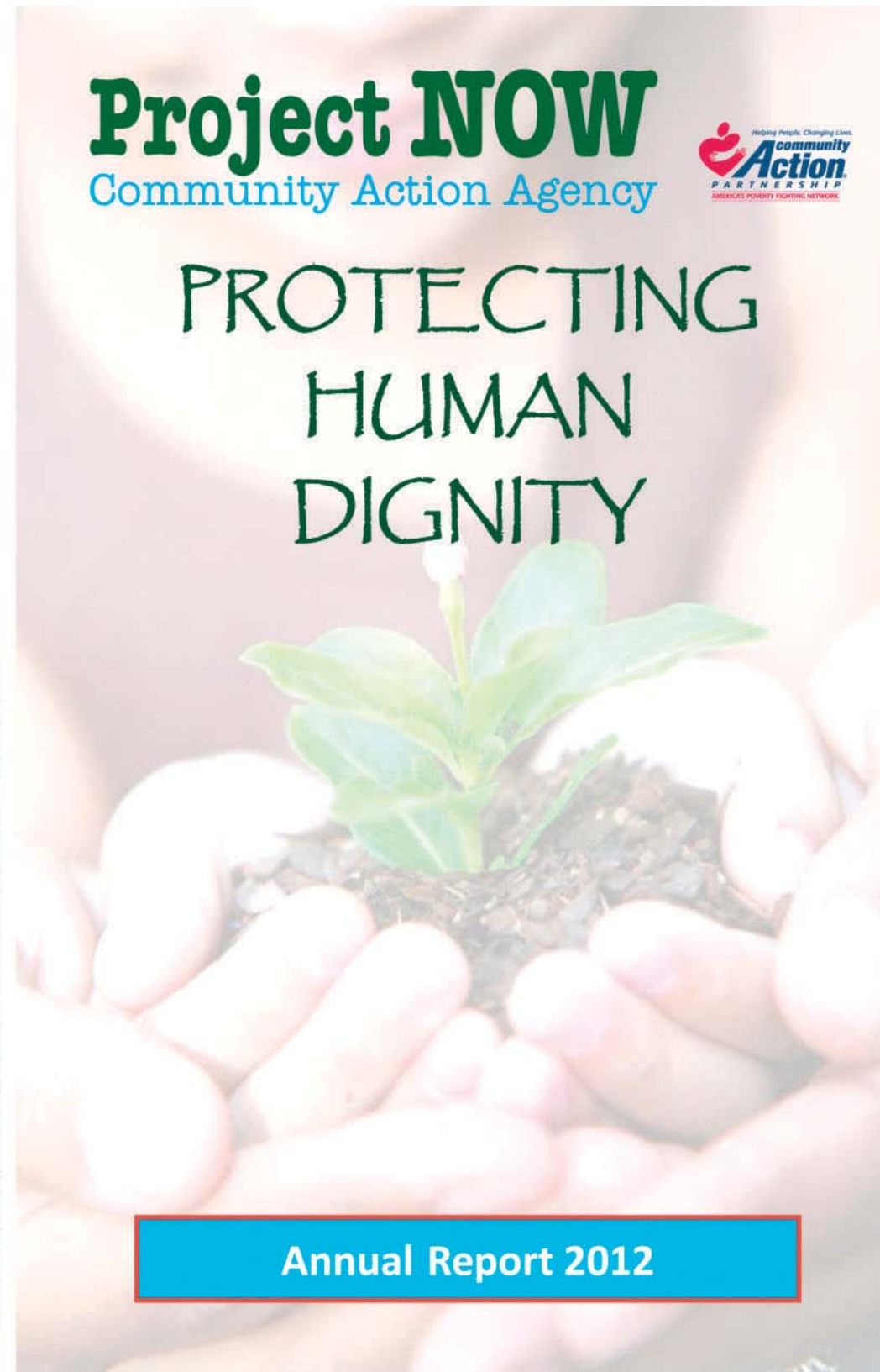
Main Office: Rock Island County Senior Center
418 19th Street, Rock Island (309) 793-6391 2221 11th Street, Rock Island (309) 788-6335
Branch Offices:
Head Start Enrollment Offices:
711 4th Avenue, Moline (309) 764-8092 489 27th Street, East Moline (309) 792-4555
207 W 2nd Street, Keokuk (309) 852-4565 109 S Elm Street, Keosauqua (309) 852-4346
605 1/2 SW 3rd Street, Aledo (309) 552-2644 305 NW 7th Street, Aledo (309) 582-3668

www.projectnow.org

Project NOW
Community Action Agency



PROTECTING
HUMAN
DIGNITY



Annual Report 2012



Head Start is a School Readiness Program providing Early Education & Comprehensive Family Support for very low income families with 3-5 year old children.



2012 HEAD START ENROLLMENT SUCCESS

A vulnerable population was supported and families were strengthened by:

- 424 children from 398 families participated in Head Start in 2012.
- Over 90% of Head Start families were below poverty level.
- 7 families were homeless when they came to Project NOW Head Start.
- Average monthly enrollment was 360 children which is 100% of funded enrollment.
- Over 12% of the children received treatment for diagnosed disabilities through community partnerships.
- 57% of all the children needing Head Start were served.
- Over 35% of the families served spoke English as a second language.

RESOURCES

Over 705 volunteers with 607 Head Start parents, including 163 fathers or father-figures, supported Head Start. Partnerships were strengthened in 2011-12, utilizing \$19,515 of private funding and over \$800,000 of donated services, most of which are provided through Family Engagement. Head Start's 2011 Federal Review report showed that no findings existed. Head Start's 2012-13 budget includes: \$3.4 Million in public & private funding; \$2.75 Million which is public funding. Budget Expenditures Included: Personnel, In-Kind, Cost Allocation, Occupancy, Furniture, Equipment, Vehicles, Nutrition, Travel, Supplies, Parent Services, & Other Child Costs.

Senior Services offered at the Rock Island County Senior Center provide a variety of services designed to help persons aged 60 and over stay engaged and live independently in their own homes. Services include: Home Delivered & Congregate Meals, Transportation & Outreach Services.

SENIOR MEALS

24,885 Congregate Meals helped 423 Seniors eat more nutritiously and enjoy the company of others. 59,104 Home-Delivered Meals helped 843 seniors continue to live independently.

Thank you to our Meal Volunteers... YOU are wonderful!!!

TRANSPORTATION

8,097 units of door-to-door transportation were provided for 353 Seniors in Rock Island & Mercer counties.

SENIOR OUTREACH SERVICES

733 Seniors received 1294 units of Outreach Services. 1350 Seniors received 3075 units of Information & Assistance. 747 Circuit Breaker online applications were filled out and submitted for Seniors. 563 Seniors received \$21 coupon books to purchase \$11,823 of fresh food at our local Farmers' Markets.



PERFECT SCORE IN HEALTH AND KINDERGARTEN READINESS!



In 2011-12, 100% of children enrolled for the year completed their dental & medical exams, including immunizations, by program year end. Each family had their own doctor and dentist, and every age-eligible child made successful transition from Head Start to Kindergarten.

RURAL PUBLIC TRANSPORTATION

RIDE THE RIM!!

Project NOW continued to expand Transportation Services in Rural Rock Island and Mercer Counties. 3,003 rides helped rural residents get to the destination of their choice.



AFFORDABLE HOUSING RENTALS

Project NOW strengthens neighborhoods by providing affordable rentals to our 3 county area. In 2012, 91 units were rented to 114 families & 247 individuals throughout the year. These rentals help people improve their living conditions by providing decent, safe, affordable housing to a vulnerable population. **Project NOW is committed to Affordable Housing!**



HOME BUYER SEMINARS

Project NOW partners with Rock Island Economic Growth Corp. and the City of Moline to educate potential home buyers. Topics include:

- Importance of good credit
- How to establish a budget
- How to obtain a mortgage
- How to shop for a home
- Life as a homeowner



119 individuals attended these Home-Buyer Seminars in 2012, which provided them opportunities to own a stake in their communities.

GOOD THINGS NOW
Ropa Usada De Calidad! PARA TODA SU FAMILIA

GARAGE SALE PRICES EVERYDAY!!

In 2012, we served 677 families in need at no cost to them. Stop by and see the great deals for yourself! 2000 3rd Avenue, Rock Island (309) 793-6353 605 SW 3rd Street, Aledo (309) 582-3244



SMALL BUSINESS LOANS

Project NOW assists Small Businesses with start-up or expansion funds, helping create & retain jobs for low-income persons.

This Community Services Block Grant Loan Funding promotes economic growth in Henry, Mercer, & Rock Island Counties!

Up to \$20,000 per job created. Find out more at: www.projectnow.org



Housing Services Offer a variety of programs to residents of our 3 County area.

HOME BUYER & HOME REHABILITATION PROGRAMS

12 homes were rehabilitated with the Single Family Owner Occupied Rehab (SFOOR) Program, which improves the living conditions for our customers. 7 individuals were counseled with the Foreclosure Prevention Counseling Program. Homebuyer with Rehab- 5 Families purchased homes with rehabilitation. Home Modification & Improvement- 6 Homes were repaired or improved.

WEATHERIZATION PROGRAMS

A total of 336 homes were weatherized, improving the home's energy efficiency, saving both energy & money for customers! American Reinvestment and Recovery Act (ARRA) funding allowed us to do 222 of these homes.



Community Services

Help our customers meet their basic needs & move toward self sufficiency in their lives. In 2012, we provided Outreach Services to 17,917 customers!

BASIC NEEDS

202 Families in crisis were helped with emergency needs. 43 Families' medical and dental needs were met, improving health. 4,040 Meals were provided through our Summer Food Program, providing health & physical development to children in need. 18 Customers accessed higher education with Community Service Block Grant Scholarships.

UTILITY ASSISTANCE

Customers were assisted with utility bills & furnace repair or replacement, reducing their energy burden and helping them maintain their housing through the following programs: 6,728 Families' homes were made more livable with Utility Assistance through LIHEAP. 64 Families received energy related help with MidAmerican funding. 56 Families received Emergency Furnace Repair/Replacement. 441 Families with disconnected utilities had utilities restored.

HOMELESS SERVICES

Homeless Services strengthen vulnerable populations and help customers achieve self-sufficiency by working towards employment, asset building, and providing families Intensive Case Management. 57 Families, 133 individuals, received 14,223 nights of shelter in Project NOW Transitional Housing. 18 Families, 40 individuals, received Supportive Housing Case Management. 162 Families, 428 individuals, received housing assistance, preventing/reducing homelessness.