SENIOR SERVICES
The Rock Island County Senior Center offers services to persons aged 60 and over. As an Aging & Disability Resource Center, services are also available to disabled adults. Suggested donations are requested for Meal and Senior Transportation Services, although customers who do not donate are not refused service.

Outreach/Information Assistance
Staff meet with customers at the Senior Center, community sites, or in the homes of homebound seniors to help access services including Utility Assistance, Medicare & Medicaid, Benefit Access (free bus pass, discounted license plate sticker), Transportation, Meals, Caregiver Support & Emergency Needs.

Meal Sites
Meal sites are open 9am-1pm weekdays at sites in Rock Island & Mercer Counties. A noon meal along with great company and activities make great fun! Rock Island County Senior Center – Rock Island Colona House – East Moline Westwood Terrace – Moline 1st United Methodist Church – Port Byron Presbyterian Church – Edgington American Legion Hall – Reynolds Mercer County Senior Center – Aledo

Home-Delivered Meals
Homebound seniors receive a noon meal delivered directly to their homes by dedicated volunteers in Rock Island & Mercer Counties, Monday thru Friday, between 11:00 am and 1:30 pm.

Senior Transportation
Door-to-Door Transportation is available within Rock Island & Mercer Counties. This service is provided for medical and therapy appointments, grocery shopping, meal sites, and more.

Senior Center
2221 11th Street Rock Island, IL 61201
(309) 788-6335

Project NOW
Community Action Agency
Serving Rock Island, Henry & Mercer Counties
www.projectnow.org

Helping People. Changing Lives!

BASIC NEEDS Assistance
Project NOW provides help to people struggling to meet very basic needs, including:

UTILITY ASSISTANCE “LIHEAP”
We offer utility assistance to residents living at or below 150% of the Federal Poverty Level. Customers may receive:
- One Time Benefit Payment
- Reconnection Assistance
- Emergency Furnace Assistance
- Cooling Funds—Extreme heat of summer

Percentage of Income Payment Plan (PIPP)
Instead of receiving a 1-time payment, the PIPP customer receives a monthly utility payment. This option does not apply to MidAmerican customers.

Rent & Security Deposit
This funding is used to keep people housed and prevent homelessness, as well as to secure housing.

Clothing & Furniture Vouchers
Clothing vouchers for Project NOW’s Good Things NOW Used Clothing Stores are provided at no cost to those in need. Furniture vouchers may also be available in limited circumstances.

Emergency Assistance
Emergency needs such as medical/dental bills, car repairs and water bills are examples of costs that we may be able to help customers pay.

Food & Nutrition Programs
Project NOW assists customers who are in need of food or better nutrition through Summer Lunch Programs and Food Pantry Referrals.

Health Care Assistance/Referrals
Prescription medication and supplies may be provided to those experiencing extreme hardship. Project NOW also assists customers applying for Medicare, Medicaid and other Healthcare Marketplace options.

Budgeting & Financial Literacy
Project NOW staff assists customers in developing a basic budget and making wise credit decisions.

HOMELESS SERVICES
Project NOW’s Homeless Services help secure permanent housing and create a self-sustaining lifestyle for our customers.

Transitional Housing
Qualified applicants may participate in one of Project NOW’s Transitional Housing programs which provides housing for up to 2 years along with Case Management to address the family’s goals.
- Homeless Youth (Age 16-21)
- For 8 Youth, located in Rock Island
- Homeless Families
- For 6 Families in all 3 Counties
- Homeless Women
- Beautiful Home for 7 Women in Rock Island

Supportive Housing Services
Project NOW assists families and individuals to connect to information and services they need to keep their homes and apartments. We work hand in hand with other community programs to help our customers get the help they need. Project NOW is the lead agency in the Northwestern Illinois Continuum of Care which covers a region of 15 counties in Illinois. Comprised of housing, social service, and employment partners, the Continuum is committed to ending homelessness.

Permanent Supportive Housing
Chronically homeless individuals receive permanent housing and intensive ongoing Case Management to address the problems that caused them to become homeless and help them thrive.

Outreach Offices:
- 418 19th St. Rock Island (309) 793-6391
- 711 4th Ave., Moline (309) 764-8092
- 207 W. 2nd St., Kewanee (309) 852-4565
- 605 1/2 SW 3rd St., Aledo (309) 582-2644

CSBG Scholarships
These scholarships are available to income eligible applicants to pay for college or trade school costs.
Quality Used Clothing and much more! We accept donations of clothing, linens and small household items at our Good Things NOW Stores located at:

- 2000 3rd Ave  Rock Island  (309) 793-6353
- 605 SW 3rd Street  Aledo  (309) 582-3244

Good Things NOW Stores serve hundreds of families each year at no cost. We are also open to the general public offering garage sale prices every day!

**VOLUNTEER OPPORTUNITIES**

Project NOW could not begin to deliver the services we offer without the help of dedicated volunteers. Volunteers are most needed for:

- **Home Delivered Meal Program** - Weekday meal delivery to homebound seniors. Volunteer once a week or once a month, you decide. To volunteer, call (309) 788-6335.
- **Good Things NOW Quality Used Clothing Stores** Volunteers receive and sort donations, arrange store displays, provide customer service, and assist with general store operations. Please call (309) 793-6391.
- **Property Repairs** - If you are handy, we could use your help with our affordable rentals. Call us at (309) 793-6391.

**HOUSING**

Project NOW offers a variety of programs for renters, current homeowners, and to those who wish to purchase a home.

**Housing Rentals**

Affordable Housing is an integral part of Project NOW’s mission. Our 91 units of Affordable Housing include efficiencies, 1 bedroom, 2 bedroom, 3 bedroom, and 4 bedroom units located throughout our 3 county area in:

- Rock Island
- Moline
- New Boston
- Keithsburg
- Viola—Marigold Apartments
- Kewanee—Knox Apartments

**Weatherization**

This program helps reduce heating and cooling costs by identifying and correcting the home’s energy issues to make the home operate with more energy efficiency.

Work may include:

- Sealing cracks
- Insulating attics and walls
- Repairing windows and doors
- Inspection of heating system
- Health/Safety enhancements
- Repair/Replace furnace

Services are free to households that are eligible for Low Income Home Energy Assistance Program (LIHEAP). Highest priority is given to households with elderly, children, or disabled occupants. Renters are eligible for weatherization assistance if the landlord agrees to program terms.

**Housing Modification and Rehab**

Project NOW assists existing homeowners with necessary home repairs to bring their homes up to Housing Quality Standards or to make their homes more accessible. Funds are used for repairs to plumbing, electrical systems, roofs, furnaces, kitchens, and bathrooms. Targets household with incomes below 50% of the area median income. Assistance is in the form of deferred, forgivable loans, 0% interest.

**Homebuyer With Rehab**

Qualified homebuyers may receive funds for repairs, down payment and closing costs. Loans carry 0% interest and are forgivable after a period of 5 to 10 years. Potential buyers are required to attend a Homebuyer Education Seminar. We provide pre-purchase and credit counseling to resolve credit issues and establish a manageable budget prior to purchase.

**Healthy Homes Initiative**

This collaborative effort is dedicated to reduce lead hazards in homes. When available, this program targets households with children under 6 years old and pregnant women.

For assistance with Housing, call:

- **Rock Island** (309) 793-6391
- **Kewanee** (309) 852-4565
- **Aledo** (309) 582-2644

**RIM Rural Transit**

Offer Public Transportation within rural areas in Rock Island and Mercer Counties to destinations in the Metro-Quad Cities, including linking travelers with other transportation providers. Small fee applies. To schedule an appointment call:

(309) 788-6335 or 1 (800) 788-6308

WWW.RIDETHERIM.ORG

**HEAD START**

Project NOW Head Start is a School Readiness and comprehensive family support program designed to prepare children for Kindergarten. Head Start is provided at no cost to families with 3-5 year olds. Funded primarily by the Department of Health and Human Services and the U.S. Department of Agriculture. We have classrooms in: East Moline, Moline, Silvis, Colona, Aledo, Carbon Cliff and Kewanee.

Head Start is designed for:

- Low-Income Families
- Children Between the Ages of 3-5
- Children with Disabilities
- Various Environments and Experiences
- Promoting a Positive Self-Concept
- Enhancing Awareness of the World
- Partnering with Parents and Families

Children receive physical & dental examinations, hearing, vision, developmental screenings, as well as social/emotional observations. Head Start staff assist the family in planning for any medical or dental treatments; work with families to develop educational goals for children; assist parents in securing a family doctor or dentist; and work with families and specialists to improve child behavior.

An important part of the process is to link families to the many resources available in their communities. There are currently 3 options available:

- Center-Based Program
- Home-Based/Playgroup
- Extended Day Program.

For more Head Start information, call:

- Rock Island County: (309) 792-4555
- Henry County: (309) 852-4346
- Mercer County: (309) 582-3668

“We envision the whole COMMUNITY working hand in hand to meet human needs, protect human DIGNITY and restore HOPE.”

www.projectnow.org